

HOPE Outreach Network Resource Directory

Resource Books:

City of Wilmington In This Together – Community Organization Directory Order from: Office of Constituent Services Louis L. Redding City/County Building – 3rd Floor, 800 North French Street, Wilmington, DE 19801 Cityhelp@ci.wilmington.de.us	(302) 571-4607
DE Housing Services Directory DE State Housing Authority 18 The Green, Dover, DE 19901 -Large Manual listing housing services through out the state www.destatehousing.com	(302) 739-4263 Fax: (302) 739-6122
Guide to Services for Persons With DisAbilities in Delaware Order from: Delaware Health and Social Services The entire Guide can be found on line at: www.dhss.delaware.gov/dsaapd	(302) 255-9390 Fax: (302) 255-4445
Guide to Services for Older Delawareans Order from: Delaware Health and Social Services The entire Guide can be found on line at: www.dhss.delaware.gov/dsaapd	(302) 255-9390 Fax: (302) 255-4445
Rent & Utility Assistance	
Aldersgate United Methodist Church Belvedere State Services Center Canaan Baptist Church CAP Catholic Charities - Emergency Aid Claymont Community Center Cornerstone Fellowship Baptist Church Ecumenical Support Ministries F.A.I.T.H. Center Family Services, Office of Children's Services Friendship House Women's Day Center Friendship House Men's Day Center	(302) 478-2575 (302) 995-8545 (302) 654-8818 (302) 428-1247 (302) 654-6473 (302) 792-2757 X-111 (302) 762-9681 (302) 654-4550 (302) 654-4550 (302) 577-3824 302) 652-8033 (302) 652-8278 Fax: (302) 652-8641 (302) 571-4266 (302) 283-7500 (302) 764-9022 (302) 654-8886 (302) 652-3928 (302) 778-6504 (302) 552-3500 (302) 577-3400 (302) 577-3400 (302) 762-8318 (302) 368-0146 X-5 (302) 478-7778 (302) 658-9876 (302) 764-7545 (302) 652-6800 (302) 652-0743 (302) 658-9876 (302) 834-0225 (302) 654-8808 (302) 594-9476 (302) 654-2275 (302) 658-5320 (302) 658-4171 (302) 654-5214 (302) 429-6701
Hicks Anderson Community Center Hudson Center Kingswood Community Center Lutheran Community Service Center Neighborhood House (Rent Only)	(302) 478-2575 (302) 995-8545 (302) 654-8818 (302) 428-1247 (302) 654-6473 (302) 792-2757 X-111 (302) 762-9681 (302) 654-4550 (302) 654-4550 (302) 577-3824 302) 652-8033 (302) 652-8278 Fax: (302) 652-8641 (302) 571-4266 (302) 283-7500 (302) 764-9022 (302) 654-8886 (302) 652-3928 (302) 778-6504 (302) 552-3500 (302) 577-3400 (302) 577-3400 (302) 762-8318 (302) 368-0146 X-5 (302) 478-7778 (302) 658-9876 (302) 764-7545 (302) 652-6800 (302) 652-0743 (302) 658-9876 (302) 834-0225 (302) 654-8808 (302) 594-9476 (302) 654-2275 (302) 658-5320 (302) 658-4171 (302) 654-5214 (302) 429-6701
Northeast State Service Center Peoples Settlement Porter Center Resurrection Center Resurrection Parrish Saint Albans Church Saint Ann's Saint Helena's Saint Mary Magdalene Saint Patrick's Saint Vincent DePaul Society St. Vincent de Paul Society Salvation Army Samaritan Outreach – MOC Seton Center WCCN PAC West End Neighborhood House Westminster Presbyterian Church Wilmington Housing Authority	(302) 478-2575 (302) 995-8545 (302) 654-8818 (302) 428-1247 (302) 654-6473 (302) 792-2757 X-111 (302) 762-9681 (302) 654-4550 (302) 654-4550 (302) 577-3824 302) 652-8033 (302) 652-8278 Fax: (302) 652-8641 (302) 571-4266 (302) 283-7500 (302) 764-9022 (302) 654-8886 (302) 652-3928 (302) 778-6504 (302) 552-3500 (302) 577-3400 (302) 577-3400 (302) 762-8318 (302) 368-0146 X-5 (302) 478-7778 (302) 658-9876 (302) 764-7545 (302) 652-6800 (302) 652-0743 (302) 658-9876 (302) 834-0225 (302) 654-8808 (302) 594-9476 (302) 654-2275 (302) 658-5320 (302) 658-4171 (302) 654-5214 (302) 429-6701

Senior Services

Guide to Services for Older Delawareans Order from: Delaware Health and Social Services The entire Guide can be found on line at: www.dhss.delaware.gov/dsaapd	(302) 255-9390 Fax: (302) 255-4445
Faith Center Generations Home Care - NCC www.ghcde.org	(302) 225-1040 (302) 658-6731
Nemours Dental Clinic Saint Patrick's Senior Center Senior Roll Call Victory Christian Fellowship Wilmington Senior Center	(302) 651-4400 (302) 652-6219 (302) 395-8159 (302) 324-5400 (302) 652-8532

State Service Centers (Electric, Security Deposit, First Month Rent, Cash Assistance)

Belvedere Service Center Claymont Community Center DeLa Warr Hudson State Service Center	(302) 995-8545 (302) 798-2870 (302) 577-2970 (302) 283-7500 Fax: (302) 368-6770
Northeast State Service Center Porter Center	(302) 552-3500 (302) 577-3400

Veteran's Services

American Legion Services Alternate Number:	(302) 998-9448 (302) 633-5323 Fax: (302) 633-5388
Vet Center	(302) 994-1660 Fax: (302) 633-5250
Vietnam Veterans of America, #83 DE Chapter Wilmington Veterans Affairs	(302) 633-5357 Fax: (302) 633-5415 (302) 994-2511 Ext. 4805

Visually Impaired

Delaware Division for the Visually Impaired Alternate Number (Voice/TTY): Vocational Rehab, Herman Holloway Senior Campus, 1901 North DuPont Highway, Biggs Building, New Castle, DE 19720 - Provides employment and training for the visually impaired http://.state.de.us/dhss/dvi/index.org	(302) 633-5323 (302) 255-9800
Visually Impaired Persons Support Groups - Contact the Division for the Visually Impaired for a list of support groups	(302) 255-9800
Assistive Technology Devices & Services for Adults in Delaware Alfred I DuPont Hospital for Children, 203 Administration & Research Building P.O. Box 269, 1600 Rockland Road, Wilmington, DE 19899 - Provides devices for the physically and visually impaired. www.dati.org	(800) 870-DATI

General Help Lines

Adopt-A-Family Angel Food Ministries http://angelfoodministries.com/menu.asp - Provides low cost foods - pick-up at local churches. - Log on to review menu, place order and find out pricing.	(302) 792-9520
Beautiful Gate Outreach Center Belvedere State Services Center Brandywine Counseling C.A.P. (Community Action Program) Catholic Charities Claymont Community Center Community Legal Aide	(302) 472-3002 (302) 995-8545 (302) 656-2348 (302) 428-1247 (302) 654-6473 (302) 792-2757 (302) 292-7980 (302) 575-0660 (302) 764-9740 Fax: (302) 764-1683
Delaware Adolescent Program (DAPI) Delaware Center for Justice Delaware Volunteer Legal Services F.A.I.T.H. Center Friendship House Men Friendship House Women Hogar Crea of Delaware Home Life Management House of Joseph I Jewish Family Services Kingswood Community Legal Help Link Lutheran Community Services Mary Mother of Hope House I Mary Mother of Hope House II Mary Mother of Hope House III Mental Health Assoc in DE www.mhainde.org Neighborhood House Neighborhood House New Destiny Fellowship Parent Info Center www.picofdel.org Peoples Settlement	(302) 658-7174 (302) 478-8680 (302) 654-4550 (302) 324-0195 (302) 652-8033 (302) 652-8135 (302) 658-7110 (302) 652-0904 (302) 478-9411 (302) 764-9022 (302) 478-8850 (302) 654-8886 (302) 652-8532 (302) 652-1935 (302) 652-0970 (302) 654-6833 (302) 652-3928 (302) 378-7217 (302) 472-6610 (302) 999-7394 Fax: (302) 999-7637 (302) 658-4133 Fax: (302) 658-7406 (302) 836-1200 (302) 762-8318 (302) 472-0750 (302) 594-9476 (302) 654-2275 (800) 772-1213 (302) 764-7545 (302) 655-1639 (302) 652-3626 (302) 658-4171 (302) 690-6679 Fax: (302) 764-9194 (800) 464-4357
Recovery Center of Delaware Resurrection Center Salvation Army Samaritan Outreach Seton Center Social Security St. Helena's St. Vincent de Paul Soc St. Vincent de Paul Soc West End Neighborhood House Wilmington Enterprise Community	(302) 836-1200 (302) 762-8318 (302) 472-0750 (302) 594-9476 (302) 654-2275 (800) 772-1213 (302) 764-7545 (302) 655-1639 (302) 652-3626 (302) 658-4171 (302) 690-6679 Fax: (302) 764-9194 (800) 464-4357
Delaware Helpline	(800) 464-4357

Children's Issues

A. I. DuPont Hospital for Children Catholic Charities Division of Child Support Enforcement www.dhss.delaware.gov/dcse DAPI (Delaware Adolescent Program, Inc.) Family Services, Office of Children Services Kids Now Mothers' Home Parents Anonymous of Delaware Resource of Mothers, Children & Families First Fisher Transitional Services	(302) 651-4000 (877) 255-7870 (302) 577-4800 (302) 764-9740 (302) 629-7790 (302) 577-3824 1 (877) kids-now (610) 583-4663 (302) 225-3011 (302) 984-2229 (302) 836-9938
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Clothing/Furniture/Food

A Door of Hope Calvary Baptist Church Cathedral of St. Peter's Seton Center Cathedral Church of St. John	(302) 998-9000 (302) 368-4904 (302) 654-2275 (302) 654-6279 (302) 777-4542
Catholic Thrift Shop Claymont Community Center Clothing Bank of DE The Episcopal Church of Saints Andrew & Matthew www.ssam.org Friendship House Clothing Bank of DE	(302) 764-2717 (302) 792-9520 (302) 654-1390 (302) 656-6628 Fax: (302) 654-1390 (302) 654-1076
Hockessin United Methodist Church Hope Dining Room Richardson Park Com Action Program Saint Patrick's Senior Center Samaritan Outreach Southwest Wilmington Community Center Sunday Breakfast Mission Victory Christian Fellowship	(302) 239-3030 (302) 738-4556 (302) 428-1247 (302) 652-6219 (302) 594-9476 (302) 652-2111 (302) 652-8314 (302) 324-5400

Computer Resources

Bear Library Wilmington Library Woodlawn Library	(302) 838-3300 Fax: (302) 838-3307 (302) 571-7400 (302) 571-7425
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Education/Training

Delaware Department of Labor Girls Inc. Goodwill Career Development Services www.goodwillde.org James H. Groves Adult High School www.decoalitionforliteracy.org DelTech Scholarship (Verizon Rising Steps) Contact Ms. Hamalak – Wilmington Campus Delaware Skills Center Elwyn Delaware www.elwyn.org Fresh Start Scholarship Foundation, Inc. www.wwb.org Job Corps Minor.vanessa@jobcorps.org Reflections West End Neighborhood House – Free Job Training	(302) 761-8085 (302) 368-6622 (302) 764-1382 Fax: (302) 762-2758 (302) 761-4640 (302) 683-3642 Fax: (302) 366-1029 (302) 573-5454 (302) 654-5392 (302) 658-8860 Fax: (302) 654-5815 (302) 421-9945 (800) 242-0347 (302) 575-1710 (302) 888-5340 (302) 658-4171
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Union Apprenticeship Programs

For information regarding a number of apprenticeship programs and a variety of union positions available type in the following:

www.maxexchange.com/de/new_categories/new/labor_organizations.htm

to bring up a comprehensive list of union organizations and apprenticeship programs.

Dental Clinics/Assistance

Children: Porter Center Hudson Center Belvedere Center DeLaWarr Center	(302) 577-3400 (302) 283-7500 (302) 995-8545 (302) 577-2970
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Adults:
DelTech Dental Clinic (302) 888-5288
Henrietta Johnson (302) 655-6187
Pierre Toussaint Dental Office (302) 652-8947
Wilmington Hospital Dental Clinic (302) 421-4850

Adults (65 and Older, only):
Nemours Dental Clinic (302) 651-4400

Domestic Violence Resources

Battered Women's Hotline (302) 762-6110
Battered Women's Support Group (302) 737-2241
Homeward Bound - Brandywine Counseling, Inc. (302) 656-2348
Child, Inc. (302) 762-8989
Child Abuse and Neglect Reporting Line (800) 292-9582
Contact 24-Hour Crisis Helpline (302) 761-9100
Delaware Coalition Against Domestic Violence (800) 701-0456
Delaware VINE - PFA Order Service (866) 411-0001
Domestic/Family Violence Hotline (302) 762-6110
Family Violence Hot Line (302) 762-6110
Rape Crisis (302) 761-9100
S. O. A. R. (302) 655-3953
 (Survivors of Abuse in Recovery)

Drug & Alcohol Treatment Programs

1212 Corporation (302) 764-4048
Addictions Coalition of DE, Inc. (302) 984-2322
Addiction Recovery Systems (302) 323-9400
 Fax: (302) 323-9407
Alcoholics Anonymous (302) 655-6113
Bowling Green Brandywine (888) 307-6237
Brandywine Counseling (302) 656-2348
Catholic Charities (302) 655-9624
Substance Abuse Services - Wilmington
Gaudenzia House (302) 737-4100
www.gaudenzia.org
Gateway Foundation (302) 836-2000
www.gatewayfoundation.org Fax: (302) 836-2975
Limen House for Men (302) 652-7969
Limen House for Women (302) 571-1216
NET Kirkwood Detox (302) 691-0140
New Jerusalem Laura (215) 763-8806
www.newjerusalemnow.org
Overeaters Anonymous (302) 777-7678
www.oadelaware.org
Salvation Army (302) 654-8808
Sodat - Delaware (302) 656-4044
 Fax: (302) 656-3439
Sojourners' Place, Inc. (302) 764-4713

Employment Resources

Delaware Department of Labor (302) 761-8085
 (302) 368-6622
Job Corps (302) 761-8150
Minor.vanessa@jobcorps.org
Job Placement Center (302) 652-5522
West End Neighborhood House (302) 658-4174 Ext. 191
CHoopes@westendnh.org

Vocational Rehab:
Division of Vocational Rehabilitation
Wilmington (302) 761-8275
 Fax: (302) 761-6633
Pencader (302) 368-6980
 Fax: (302) 761-6633
Climb - Work Incentive (302) 761-8275
Planning Assistance

Temporary Services:
Advanced Staffing (302) 366-8367
info@advancedstaffing.net Fax: (302) 326-5401
Bernard Staffing (302) 655-4491
Blue Diamond Construction (302) 438-9095
Caldwell Staffing Services (302) 655-9500
info@caldwellstaffing.com Fax: (302) 655-7228
Centrix Human Resources (302) 438-9095
Haneefa Shabbaz Office (302) 357-9853
Apprentice Program
Integrity Staffing Solutions (302) 661-8770
J & J Staffing Resources (302) 738-7800
(Staff Right)
Labor Ready (302) 293-1564
Local 199 (302) 654-2880
Randstad (302) 326-5400
Robinson & Them (302) 691-5842
Source One Staffing (302) 395-0400

Financial Aid/Information

Delaware Community (DCRAC) (302) 654-5024
Reinvestment Action Council
Delaware Financial Literacy Institute (877) 307-6858
Money School
www.delawaremoneyschool.com
Delawareans Save (302) 652-6774
Free Credit Report 1 (877) 322-8228
www.annualcreditreport.com

Gambling Addiction Recovery

Gambler's Anonymous Meetings:
Grace Episcopal Church (302) 478-2123
St. Joseph Catholic Church (302) 656-5562
St. Mark's United Methodist Church (302) 994-0400
Westminster House (302) 731-0200

Helplines:
GA Helpline for DE, MD & PA: (888) 424-3577
Gambling 24-hour Helpline (888) 850-8888
Contact Delaware (302) 761-9100
D.C.G.P., Inc. (302) 655-3261
(Delaware Council on Gambling)
Mobile Crisis Unit (800) 345-6785
 (800) 652-2929
(800) 464-4357

Delaware Helpline

Housing Services

Delaware Housing Coalition (302) 678-2286
www.housingforall.org Fax: (302) 678-8645
Transitional Housing:
Fisher Transitional Services (302) 836-9938
www.fishertransitionalservices.com
Friendship House Transitional (302) 428-0151
Housing Program (302) 652-8033
Fresh Start (302) 656-2559
Women at the Well (Cell) (302) 397-1492
womenatthewellde.com

Tax Credit Communities:
Cynwyd Club (302) 995-6152
Christiana Farms (302) 454-8656
Ferrand Village (302) 998-5796
River Commons (302) 654-2196
Ships Tavern Mews (866) 307-3919
Willow Chase Apartments (302) 326-1221

Low Income Housing:
Wilmington Housing Authority (302) 429-6701

Subsidized Housing:
Section 8 (302) 395-5600

Shelters:
Women:
Awakening House (302) 655-2113
Bayard House (302) 654-1184
Christ The Bridge, Inc. (302) 655-4613
Connections Safe Haven (302) 984-3380
Destiny House (302) 655-2823
Jane Ashford House (302) 652-8033
Martha House I & II (302) 429-0580
Martha's Carriage House Hot Line - (302) 762-6110
Mary Mother of Hope House I (302) 652-8532
Patterson House (302) 652-8033
Salvation Army (302) 472-0754
Shepherd Place (302) 678-1909
Sojourners' Place (302) 764-4713

Men:
Andrew's Place (302) 652-8133
Christ The Bridge, Inc. (302) 655-4613
Criswell House I (302) 498-5174
Concord House (302) 498-5174
Connections Safe Haven (302) 984-3380
Gateway House for Men (302) 571-8885
House of Joseph I (302) 652-0904
House of Pride (302) 677-0116
Salvation Army (302) 472-0754
Sojourners' Place (302) 764-4713
Sunday Breakfast Mission (302) 656-8542

Women with Children/Families:
Casa San Francisco - Milton (302) 684-8694
Emmaus House - (302) 737-2241
Homeward Bound, Inc. - Newark
Jazzam Place (302) 472-0753
House of Joseph II (302) 594-9473
Limen House (302) 652-7969
Mary Mother of Hope House II (302) 652-1935
Mary Mother of Hope House III (302) 652-0970
Saint Patrick House, Inc. (302) 652-6219
 Fax: (302) 652-0743
Salvation Army Emergency Shelter (302) 472-0754
 After 3:00 p.m.: (302) 472-0769
Sarah's House (302) 762-8989
Shepherd Place (302) 678-1909
Whatcoat/Ruth Dorsey - Dover (302) 734-0319

Home Mortgage Crisis - Advice & Assistance
Acorn Housing (888) 409-3557
Home Equity Loss Prevention Program
www.acornhousing.org
NeighborWorks (888) 995-HOPE
www.nw.org

National Community Reinvestment Coalition (NCRC) (202) 628-8866
www.fairlending.com
National Council of LaRaza (NCLR) (202) 785-1670
www.nclr.org
Nat. Foundation for Credit Counseling (866) 557-2227
www.nfcc.org
Neighborhood Assistance Corporation of America (NACA) (888) 302-NACA
www.nw.org
Operation Hope (877) 592-4673
www.operationhope.org

Medical/Mental Health Aide/ Prescription

Medical:
Brookside Plaza - Newark (302) 455-0900
Claymont Family Health Services (302) 798-9755
Community Healthcare Access
Program (CHAP) 1 (800) 996-9969
Connections Homeless Health Care Clinic (866) 477-5345
Henrietta Johnson Medical Center (302) 655-6187
www.hjmc.org
Northeast Community Health (302) 575-1414
St. Clare Medical Outreach Van (302) 575-8218
Screening for Life - Dover (302) 739-4651
Westside Health (302) 655-5822
www.westsidehealth.org

Mental Health:
Mental Health Association in DE (302) 654-6833
www.mhainde.org (302) 654-6833
Alliance for the Mentally Ill in DE (302) 427-0787
Catholic Charities (302) 655-9624
Counseling Program - Wilmington
www.cdow.org/charities.htm
Community Mental Health (302) 778-6900
Connections Community Support Programs (302) 984-3380
Contact, Delaware (302) 761-9100
Crisis Intervention (800) 652-2929
Meadow Wood Hospital (800) 328-5330
Mental Health Association (302) 654-6833
Mobile Crisis Unit (800) 577-2484
 (800) 652-2929
NAMI Connection (302) 427-0787
New Directions (302) 286-1162

If you go on-line, **Delaware Health and Social Services** provides a 116 page manual - Guide to Services for Persons with Disabilities in Delaware, which provides a comprehensive list of services for the disabled community which includes mental health services (www.dhss.delaware.gov/dsaapd).

Prescription Help:
Wal-Mart offers a number of prescriptions for \$4.00. The staff has a list of the applicable medications or go on-line at www.walmart/4prescriptions.com.
 The county has a prescription program for those who do not have insurance to cover the cost of prescriptions. The program gives a 20% reduction in the cost of medications. The case managers have those cards plus the list of pharmacies. The cards are also available at any **New Castle County Library** (see case managers, they have a few of the cards along with a list of locations).

Happy Harry's (Walgreens) has a for-a-fee reduced cost prescription program. Pay \$20.00 per year and receive your prescriptions cheaper. Ask the Walgreens pharmacist or go on line at www.walgreens.com for further details (see sheet at the end of the chapter).

If you use **St. Claire Medical Outreach** van for medical services, they have some free medications available with your appointment.

AZ & Me 1 (800) 292-6363
Partnership for Prescription Assistance 1 (888) 477-2669
Together Rx Access Card 1 (800) 250-2864

Miscellaneous Resource Information

ARC - Jersey City, NJ (201) 653-3071
ARC - Paterson, NJ (973) 742-1126
ARC - Trenton, NJ (609) 599-9804
Salvation Army - Newark, NJ (973) 589-0370